

## President's Message

By Christopher K. Ahoy  
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Our MAPPA 2003 Educational Conference at the Historic Union Station in St. Louis was fun and a great success! Bob Washburn (our host from Southern Illinois University-Edwardsville), his co-host Phil Gatton (from Southern Illinois University-Carbondale), and their teams did a superb job in welcoming us with warm hospitality to this memorable event. On behalf of the MAPPA organization, I would like to thank you all for a job well done. I also want to take this opportunity to thank my family, friends, and colleagues for the opportunity to lead the MAPPA organization for 2004-2005.



Chris Ahoy  
Iowa State University

For a boy from Kalimpong, West Bengal, India, the journey to become a member of the leadership of the MAPPA organization has been a long and exciting one. From the foot hills of the Himalayan mountains of my birthplace (only a hundred crow-flying miles from Mount Everest), to sunny California, on to the last frontier State of Alaska, and then to Midwest Iowa, is something that I could never have dreamed while growing up in India under the British Raj.

The current and past MAPPA leadership passionately strives to assist our members by providing educational information covering a wide body of knowledge in the facilities arena.

Being a member of MAPPA and APPA, I have found that it is all about sharing issues, problems, and solutions in the facilities arena through meetings, exchanges, conferences, and personal connections so we all grow to be better stewards of our respective institutions.

It is about ensuring that our members have the right set of tools, processes, and attitudes to become knowledge-based workers-doing things profoundly well despite the current financial state and looking toward the future to become World Class for each of our institutions in each of our own organizations.

It's about learning, discovery, and engagement-creating together information both tacitly and explicitly to grow our body of knowledge in Facilities Planning and Management operations at three levels of

administration: Business, Operations, and Processes.

It's about moving from the old paradigm of doing "things right" to doing the "right things" as we maneuver our respective organizations in the tumultuous changes of the 21st century.

The critical business success factors in any organization are dependent on management by facts. Data derived from information gathered through assessing critical success factors and developing new key performance indicators will be the metrics of the future. Metrics are essential if we are to provide customer satisfaction, which demands that the products and services we provide are better, cheaper, and faster.

Being a member of both the national Association of Higher Education Facilities Officers (APPA) and MAPPA is one of the best ways to share the wealth of knowledge that resides in each of our operations and organizations. By sharing, we can build self equity and organizational equity to meet our responsibilities as higher education facilities officers, entrusted with the stewardship of our respective institutions.

The association thrives and grows to serve the needs of all of its members. If each of us gives willingly of our time and energy, collectively we can make a difference! Through our contributions comes the vitality of an organization, which in turn brings out the best in each of us.

Attention to all of our members, if I or anyone of our MAPPA leadership can be of service to you, let us know. We are only an e-mail away. Already for MAPPA 2004, our new host Jim Cesan and his crew at Case Western University are gearing up. I really look forward to working with each and every member of the MAPPA and APPA leadership teams in the coming year. With your help we can take our organization another notch up. We can make 2004-2005 another banner year.

Best wishes,  
Chris Ahoy



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# No One Sang the Blues

By Ernie McVay, Ohio State University  
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Even though the 2003 MAPPA Educational Conference was held in the home of the "blues," you couldn't find any of the attendees singing 'em. Held at the beautifully restored Union Station and in the shadows of the Gateway arch, "MAPPA 2003 - Your Gateway to the Best" brought out the best in our co-host schools - Southern Illinois University Edwardsville and Southern Illinois University Carbondale. During registration, our host schools presented attendees with a goodies bag filled with many treats, such as St. Louis-made fudge and a collector's edition pin commemorating the Lewis & Clark expedition.



As if that wasn't enough, MAPPA provided a \$25 APPA Bookstore gift certificate.

Enjoying this rare trip outside MAPPA territory were 137 participants and 21 spouses. In addition, 104

business partners attended the conference as either participants or as hosts in the 41 exhibit booths.

Many of the attendees enjoyed the pre-conference golf outing at the Spencer T. Olin course, the Arnold Palmer-designed and -managed golf facility, in nearby Alton IL. Other early arrivers had the opportunity to see the St. Louis Rams play in the Edward Jones Dome or took the much-talked-about "Meet Me in St. Louis" bus tour. Who would have known that host Bob Washburn aspires to a tour guide career after retirement?

The official kick-off of the conference took place Sunday evening with the first-time MAPPA attendee reception and the opening reception, both held in the Grand Hall of the historic Union Station. Surrounded by the ornate carvings and stained glass of the Grand Hall, attendees were treated to a wonderful meal with the highlight being the toasted ravioli for which St. Louis is famous. Rounding out the evening was the business partner reception.

Following the welcome address by our host, everyone gathered to hear keynote speaker, Joe Tye, who described himself as "America's Values

Coach." Joe encouraged everyone to commit themselves to values-based leadership by basing their leadership on their core values. Joe's motivational message may have been overshadowed by past MAPPA President Larry Quick (School of the Art Institute of Chicago), leading the audience in the Swahili Lion Roar. No one in attendance will soon forget the sight.

Following the first networking break, the educational sessions began with four classes taught simultaneously. With so many good choices, it was difficult to decide which to attend ... [Winning the War With Yourself: Using Principles of Military Strategy to Conquer Your Own Worst Enemy](#), a follow-up on our keynote address by Joe Tye; [Ethics and Administrative Discretion: Implication for Today's Leadership](#), presented by Leslie Smith (University of Michigan) and Alan Bigger (University of Notre Dame); [Leadership and Management - Complementary but Very Different](#), presented by Jim Christenson (Emeritus member from the University of Michigan); and [Green Buildings](#), presented by Bill O'Dell (HOK, Inc.).

The tradeshow began after the morning's educational sessions. Participants had the opportunity to browse the exhibits and booths of our business partners while enjoying lunch. The Plenary Session after lunch was presented by Larry Quick and Chudi Obiaya from Centracom. The session on [Coordinating Space Utilization Data, Work Order Systems, and Electronic Floor Plans](#) allowed the presenters to discuss their collaboration in developing a web-based facilities management system that does not require IT support staff and easily allows the generation of reports.

Monday afternoon was rounded out with the small- and large-school experience exchange. The impact of continuing budget cuts was the major topic during the exchanges, but other topics ranged from non-smoking policies to security to outsourcing.

"Dinner Under the Stars" was an unforgettable experience, served in the St. Louis Planetarium. While some were concerned that the food might glow in the dark because from the outside the planetarium resembles a nuclear power plant, the dinner was extraordinary in only the best of ways. We were treated to an after-dinner stargazing show with the sky appearing exactly as it was overhead

A Little Learnin'

minus the light pollution from the city. Given the proximity of Mars to Earth during the days of the conference, a short presentation was given about Mars and its exploration. Remember to keep an eye on the news in January 2004 as the most recent explorer is scheduled to land on Mars' surface.

Tuesday morning began with the annual meeting. In addition to having reports submitted by the MAPPA leadership, many contributions by members were recognized. Outgoing MAPPA Education Committee members were acknowledged: Bob Beck (Purdue University), J.B. Bardouille (University of Michigan), James Frederick (Sauk Valley Community College), Tom Dale (University of St. Thomas), and Jed Dertinger (Ohio State). There was recognition of outgoing APPA Committee members: Jeff Buening (University of Illinois) from the Education Committee and Tom Dale (University of St. Thomas) from the Information and Research Committee. Lander Medlin, APPA Executive Vice President, was on-hand to present the APPA Rex Dillow Award to Jeri King and Don Guckert, both from the University of Iowa, for their published article. The election of new officers was the culmination of the annual meeting. John Ott (Ohio State OARDC) was reelected to a second 2-year term as Secretary, and Becky [Hamilton] Hines (Ohio State) received the honor of being voted President Elect.

Educational sessions followed the annual meeting: How to Develop Competencies to Manage Work Diversity, taught by J.B. Bardouille (University of Michigan); Evaluating CMMS Systems, a panel discussion facilitated by Bob Currie (Iowa State); Creating Staffing Strategies, presented by Martha May (Purdue University); Grounds APPA Guidelines, presented by Bob Getz (William Rainey Harper College); Decision Support Tools - "Strata Systems" What to Do and When to Do It, presented by Tim Zimmer (University of Illinois); What Your Elevator Company Should Tell You, by Thyssen Krupp Elevator; Who Motivates the Motivator, presented by Lander Medlin (APPA); and Preparing for a FMEP, presented by John Ott (Ohio State) and Jack Dempsey (University of Illinois).

Tuesday's luncheon was the last opportunity for participants to visit our business partners' exhibits. After the break, educational sessions continued with: Leading a Major Change Initiative, presented by Chris Ahoy (Iowa State); Facility Condition Assessments, presented by Chuck Scott (Illinois State); Maximizing Human

Potential, presented by John Clark (Fanning/Howey Associates); and Area Wide Termite Management for University Campuses, presented by Bob Setter (University of Iowa). The educational sessions concluded with round table discussions on the following topics: Alternative Delivery Methods, facilitated by Eric Kruse (Pegasus); How Diversity Affects Service Systems, facilitated by Kevin Gaugush (ARAMARK); "Serving You" the MAPPA Education Committee, facilitated by Ralph Zia (Northeastern Illinois University); and APPA's Strategic Assessment Model, presented by Doug Christenson (Brigham Young University).



*A Little Networkin'*

The 2003 educational conference concluded with the annual MAPPA banquet. A wonderful buffet dinner was provided with some amazingly rich desserts. Following dinner, Chris Ahoy from Iowa State University assumed the presidency from Clay Shetler of Goshen College. The MAPPA officers for 2003-2004 include: President Chris Ahoy of Iowa State, President Elect Becky Hines from The Ohio State University, Secretary John Ott of The Ohio State University OARDC, and Treasurer Jerry Carlson of Illinois State University.

On Wednesday morning, our hosts from Southern Illinois University Edwardsville had one last chance to shine. After breakfast, a tour of their park-like campus was available for those with later flights. A visit to this remarkable campus was a fitting touch to a remarkable event. A special thanks goes to our program and host committees whose hard work resulted in MAPPA in St. Louis being "the gateway to the best."



*A Little Playin'*

As we look forward to next year's educational conference in Cleveland OH, home of the Rock 'n Roll Hall of Fame and our host school Case Western Reserve University, mark your calendars now for October 3-6, 2004. •

# MAPPA Scholarships

By Ernie McVay, Ohio State University  
[mcvay.1@osu.edu](mailto:mcvay.1@osu.edu), 614-292-2885

## Recipients

The following scholarships were awarded during 2003:

Jan 2003 Institute for Facilities Management

- Caron Findlay - Des Moines University
- Janine Fontana - Central College, Pella IA
- Katie Grams - Michigan State University
- Melissa Nergard - Illinois State University
- Cindy Howe - Iowa State University
- Mike Lee - University of Iowa
- Kevin Larson - St. Olaf College, MN

Jun 2003 Leadership Academy

- Joe Ferrito - Case Western Reserve University
- Jerry Carlson - Illinois State University

Sep 2003 Institute for Facilities Management

- David Willis - University of Iowa
- Matthew Wright - Michigan State University
- Laurie Huber - Oakland Community College, MI

Jan 2004 Institute for Facilities Management

- Marie Ferrell - McKendree College, IL
- Timothy Zimmer - University of Illinois

## Benefiting from a MAPPA Scholarship

Dave Willis from the University of Iowa recently graduated from the Institute for Facilities

Management with the assistance of a MAPPA scholarship he received. He shared these thoughts on his experiences:

**Editor:** How did you first learn about the MAPPA scholarship program?

**Dave:** A couple of years ago, my supervisor, Dave Jackson, talked highly about MAPPA, APPA, and the APPA Institute. He suggested I look into MAPPA and APPA and consider attending the Institute. He also suggested looking into the MAPPA Scholarship program. I talked with

coworkers who had been involved in MAPPA, APPA, and those who attended the Institute. With this feedback and learning more from the websites, I was encouraged to apply for a scholarship. With my supervisor's assistance, I filled out the forms and requested the necessary support letters.

**Editor:** How difficult was it to apply for the scholarship?

**Dave:** It was easy to fill out the forms for MAPPA. The most difficult part was getting up the courage to go my supervisors' boss to request a

letter of support. As with many situations we tend to blow out of proportion, he was very receptive to writing the support letter. Of course, my supervisor was very glad to also write a support letter. It was easy to write my personal letter of why I was applying for the Scholarship and what I hoped to get out of the Institute.

**Editor:** Since you received a scholarship, which costs were paid upfront and for which were you reimbursed?

**Dave:** The tuition is handled internally between MAPPA and APPA, so that is a breeze. The Scholarship also entitles you up to \$400 to be used toward lodging and/or travel. To receive the \$400, you must complete the weeklong Institute, pay for your own lodging/travel, and then submit receipts to the Treasurer of MAPPA.

**Editor:** How convenient was the reimbursement process?

**Dave:** Very easy and quick. I always e-mailed or phoned the Treasurer to let him know I was faxing copies of my receipts, and I received the reimbursement check within a few days.

**Editor:** What do you believe is the greatest benefit of attending the APPA Institute?

**Dave:** Meeting and talking with so many people who are in the same boat as my university and I were. Almost instantly, I thought that I could learn a great deal of knowledge from both the presenters AND the attendees. Everyone was very willing to share experiences and listen to things we have tried and plan to try at my university. I brought back ideas and information that I thought we could try and presented these to our Leadership Team during a meeting in which we took the time to discuss the presentation and ideas. Also, in several cases, I have contacted or have been contacted by fellow attendees after the Institute to discuss ideas and share information.

**Editor:** Was the training worth the time away from your regular job?

**Dave:** DEFINITELY!! As with anything, you get out what you put in. I actively sought out individuals to discuss and/or share ideas and situations with to help improve my university, my department, and myself.

**Editor:** Would you encourage others to attend the Institute?

Dave Willis  
University of Iowa



**Dave:** ABSOLUTELY!! But not to just "attend" but to be active in meeting new people and discussing ideas/situations in detail. I would stand back and realize the wealth of information from Canada, Mexico, small schools, big schools that all are gathered in one place for a week, and wonder when I would be given such a huge gift again. Everyone there speaks "our language" and lives our work lives. I think one of the great things (and goals) about the Institute is to give a well-rounded idea of our business - Facilities!! They help you see the "big picture" instead of just our own small work environment.

**Editor:** Would you also encourage others to apply for a MAPPA scholarship?

**Dave:** YES! I am surprised by the number of attendees I have talked with who have NOT heard about the scholarships. If not for the MAPPA Scholarships, I probably would not have been able to attend the Institute. Our school, like many

others, is enduring budget cuts all the time. The MAPPA Scholarship is a gift that has HUGE returns. I would like to share a couple of things that have worked for me, besides the Scholarship, that can save your school money. Until my last Institute, I always stayed at a hotel within walking distance from the conference at a more inexpensive rate, I never rented a car, and I always made my own travel plans by researching the lowest fares and agreeable travel times. I stayed at the conference site for my last Institute, BUT since I work for a government (state) school, I requested in advance and received a nightly rate that was \$65 cheaper per night than the conference rate. I received the same type of room as all other attendees.

**Editor:** Great suggestions, Dave, and thanks for your time and enthusiasm. Visit <http://www.mappa.org/learning/scholarship.htm> for additional MAPPA scholarship application information. •

## Treasurer's Report

Proposed MAPPA Budget Jan 1 - Dec 31, 2003		Actual MAPPA Budget For the Period Ended Sep 26, 2003	
Est Cash on Hand January 1, 2003	\$120,000	Cash on Hand January 1, 2003	\$113,594.06
Project Receipts		YTD Actual Receipts	
MAPPA Dues	\$16,500		\$15,444.90
Interest Income	1,000	Interest on Savings Acct	191.00
		Interest Checking Acct	7.80
		Interest CD Savings	784.60
		Balance of Proceeds from MAPPA 2002 Annual Meeting	2,262.59
		Miscellaneous Income	26.00
<b>Total Projected Receipts</b>	<b>\$17,500</b>	<b>Total Actual Receipts</b>	<b>\$18,716.89</b>
Projected Exp		YTD Actual Exp	
MAPPA Annual Meeting, Advance to SIU-E	\$3,000		\$3,000.00
Big 10 Plus Friends	1,300		0.00
Board Meetings	5,000		606.00
MAPPA Library	4,000		2,191.19
Institute Scholarships	11,000		10,443.29
Executive Scholarships	3,500		3,168.00
Education Committee	6,000		2,770.11
Audit & Tax Return	1,350		1,276.66
Plaques & Awards	1,000		0.00
Newsletters & Website	6,500		2,312.37
Board Insurance	700		691.00
DC Representation	300		280.00
Miscellaneous	250		25.00
<b>Total Projected Exp</b>	<b>\$43,900</b>	<b>Actual Exp</b>	<b>\$26,979.50</b>
Projected Cash on Hand Dec 31, 2003	<b>\$93,600</b>	Cash on Hand Sep 26, 2003	<b>\$105,331.45</b>

Assume MAPPA Annual Meeting is revenue neutral.

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## MAPPA Listserv

Stay in touch with your colleagues, trade notices about job openings, solicit information from others, swap tips & tricks ...

To subscribe (or unsubscribe), submit your request to [hines.156@osu.edu](mailto:hines.156@osu.edu). We need your name, position, affiliation, address, phone number.

And then go to <http://www.mappa.org/listserv.htm> to reach the MAPPA membership. •

## Indiana University

# Sheet Metal Design

### a/k/a The Thing that Jason Built

From the *IUB Plant News*, Fall 2003 issue, reprinted with permission.  
Story & Photos by Cindy Stone, Training & Communications Coordinator, Indiana U Physical Plant.

An ongoing problem at Physical Plant's Central Heating facility has been solved through creative in-house design work by veteran sheet metal workers, chiefly Jason Hollers with assistance from Bill Sluss and Bennie Flynn.

The problem lay at the bottom of the heating plant's new coal receiving area where the conveyor belt makes a 180 degree turn. This belt moves the freshly delivered coal into boilers or into a new storage silo. The belt also creates a great deal of spillage on the floor of the new facility. Mark Moser, Operations Foreman, asked the Sheet Metal Shop in Building Maintenance for ideas to solve the problem.

Hollers drew up a design for a "reclaim chute" out of stainless steel to recover coal, reduce the spill, and keep the belts moving smoothly. He received approval from Utilities Director Mark Menefee and set out to build his design on-site. Sluss helped with the fabrication, and Flynn assisted with installing the chute in the silo.

Chuck Sheppard, Associate Director, says, "This project is a great example of the level of ingenuity, skill, and craftsmanship that exists in the Department of Physical Plant."

This project involved layout and fabrication using 304 stainless steel. Specialized plasma arc cutting and TIG welding were used in the fabrication, and all work was done off-site as welding is not permitted in the coal receiving area. This is where Hollers and his support team excelled. They field measured then built the "thing" and bolted it in place in a way that it can move with the conveyor tail pulley to take up belt stretch. This device is not available from the manufacturer, and, as far as we know, it's the first of its kind. It was a rather strange-looking contraption as it came together, and people would refer to it affectionately as "the thing Jason is building."

Utilities Director Mark Menefee adds, "I'm pleased because the existing equipment created a great deal of clean-up work for our crews. The new reclaim chute allows us to focus on more

important maintenance. The sheet metal shop came up with a great, cost effective solution to our problem."

Now in use, the chute has saved both time and money for the Utilities division and was a great opportunity for Physical Plant divisions to work together in a win-win project.

The Sheet Metal Shop, under the leadership of supervisor Jeff Broadstreet, is often called upon to develop unique solutions to maintenance and construction problems. Although it is called a sheet metal shop, their work includes sheet metal, ornamental, structural, and piping work. They also do a variety of roofing repair work, including the specialized repair of our slate roofs with copper flashing and downspouts. •



*Teddy Scales, a Utilities employee, inspects the new "reclaim chute," designed by Jason Hollers. It recovers coal, reduces spill, and keeps belts moving smoothly after deliveries are made to the Central Heating Plant.*

## University of Michigan

# An Intern's Perspective

By Kevin Morgan, University of Michigan  
Reprinted with permission.

My name is Kevin Morgan and I am an architecture student working as a project intern under Rick Eathorne and Alan Swan. In the last few months, I have received an education in itself. I have learned many skills and processes of construction management and most importantly its need for a healthy relationship with the architect. After just a few projects, I realized that the responsibility an architect has in being the conduit of communication between the design and the built form is extremely crucial. Without effective communication, clear assignments of responsibility, and willingness to work as a team, a project cannot be finished as smoothly as if proper preparation and focus existed. I hope to leave this internship with Construction Services having a more informed vision of what design and construction are, along with understanding the need of a healthy relationship between the two. I am thankful for all of those who continue to develop my education through this internship and increase my appreciation toward construction and construction management. •

# Gutenberg Would Be Amazed

By Lyle Ashley, Purdue University  
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In the 15th century, Johannes Gutenberg invented movable metal type, as well as printer's ink and the printing press, leading the way to mass production of books. The Gutenberg Bible, printed in Germany around 1455, was the first substantial book to be printed using moveable type. If only Gutenberg could see us now! Printing Services has implemented Computer to Plate (CTP) technology. We have also installed new proofing system software called Sherpa and Nexus Workflow.

What will all this new equipment do for Printing Services? It will increase the speed and quality of our offset printing. Everything printed will now be first generation type, line art, and screen and halftone dots. The "old" way of doing things involved film to plate to press, which meant by the time a job reached the press it was already second generation, with the press making it the third. This caused "dot gain," which means by the time a halftone or picture went to paper, the dot increased by 10 to 15 percent. This significantly changed the appearance of the image.

I work for Printing Services, and I am one of the prepress specialists for this new technology. Russ Vandervate is the other prepress specialist, a 43-year Printing Services veteran. At first, we

were both apprehensive and intimidated with all of this new technology. Now that we have seen what it can do, we're very impressed with the speed with which jobs go through the shop.

The Nexus Workflow software is what helps us make all these changes possible. Basically, Nexus automatically adds standard variables needed to make a job run more efficiently, such as trapping and over printing, just to name a few. Within the Nexus Workflow is a program called Nexus Edit. Nexus Edit allows us to view any file, page by page, to make sure they are correct before going to proof or plate. We can make minor text and color changes if needed, make sure all of the colors are separated correctly, and also make sure all the colors are there. What now takes just the 2 of us to do, at one time took 6 or more people.

The Sherpa proofing system allows us to make a one-to-multiple-color proof, allowing our customers to view their job in high or low resolution. The low-resolution proof is the proof we use mostly for position and content. It will show an approximate color match to the final product. The high-resolution proof is a more time-consuming process for multi-color jobs. This proof matches the proof with the final product.

This new technology is better for the environment and is recyclable. The plates are now made from a recyclable product, and all the proofing paper is just that, paper. The chemistry currently used to develop the plates has been tested by REM and is deemed safe enough to be poured down the drain.

For all of this equipment to work efficiently, though, the files need to be prepared correctly. In the Design Services Department at Printing Services, we have well-trained staff who are available to assist customers with their project files. Our designers are also available to provide design work for any kind of publication desired. Printing Services has some of the most creative people on campus. •



Lyle Ashley, a prepress specialist for Printing Services, inserts a printing plate into the new image setter.

## 2003-2004 Officers

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Iowa State University  
**Hosta Heaven**  
**A Little Bit of Serendipity**

By Cheryl Robinette, Iowa State University  
Reprinted with permission.

Most of the time, being a groundskeeper is pretty routine and mundane. Although I believe the work we do is always important, sometimes it is easy to lose sight of that. Sometimes, it seems like no one notices or cares, and it is easy to complain and feel lost in the bureaucracy. But in mid-September, I got to take part in a job that was filled with serendipity.

Mr. and Mrs. Jack Girton of Ames IA donated [to Iowa State University] 179 different named varieties of hostas to the university. They asked that the grounds crew dig and or split the hostas and move them to a new home just north of the Knoll, into an expanded hosta bed made just for this new collection. Chad Deike and Dennis Erickson met with the Girtons to review the site and to tag the various hostas to be moved.

I was so happy to be able to help, although I expected to just be digging up hostas and moving them-just another routine job. What a surprise I

discovered when Barb Steiner delivered us to the Girtons' house and I stepped into their beautiful hosta garden.

Monday (Sep 15) was one of those exceptional autumn days with a perfect temperature and a gentle cool breeze. The sky was picture

perfect. Digging a labeled hosta is not an exciting task in itself, but I found myself wondering about the story behind the hostas, the beautiful garden, and the people who planted them. I was intrigued by the names of the hostas, like Excalibur Camelot, Elvis Lives, and Serendipity. I was surrounded by beautiful unexpected treasures; mingled in the garden were statuettes and bird

feeders that made this a joyful, magical experience. I kept thinking I should pinch myself to see if I was awake. Were we really being paid to work in this



*Barb Steiner verifying the hosta variety and portion to be transplanted.*

place? Others helping that day included Jennifer Dodge, Doug Harjes, Jeff Schreck, Les Lawson, and Barb Steiner.

Tuesday and Wednesday (Sep 16 and 17) we planted the hostas at the Knoll and labeled them with temporary stakes. It was decided that the Russ O'Harra collection of Hostas would be planted in a separate bed on the south side of the steps at the entry of the Knoll. It was interesting to me that the Geoffreys had recently moved a few hostas to that location. Others who helped finish up the digging and helped with the planting included Jennifer, Doug, Jeff, Barb, Julie Johnson, Virgil Erbe, Cindy Haynes, and Barb Osborn from the Horticulture department, and members of the Hort Club.

And then there is that beautiful piece of artwork, a Chinese stone lantern, which for years has been lost and hidden in another part of the yard. It seemed like it should be placed in this new hosta garden. It would add dimension and a magical quality like we found in Girtons' garden.



*Cheryl Robinette and Jeff Schreck take a moment to review the plant list.*

Besides, it has its own history that for me ties the whole project together with people from the past, present, and future.

The Past: Who bought and donated the stone lantern to the Knoll's garden? What was their vision? And the Girtons' story of their love for hostas, how their garden started, and their decision to gift a sampling of their garden to the university.

The Present: Everyone who worked on the project from the Girtons and their dream, the landscape architects, supervisors, groundskeepers, and Horticulture Department volunteers who put the project in place.

The Future: Everyone who visits the Knoll and its new garden, including those who just pass by and notice something different, to those who will be enticed by this article to take a special trip to look for themselves, and those who visit the Knoll and find a beautiful new garden at the entrance. Maybe they, too, will experience a little serendipity.

The project has instilled in me an interest in starting my own small hosta garden. Maybe I'll start with hostas whose names sound like King Arthur's court.

Every now and then, there is a project filled with heart and soul. This project was that for me. I appreciate the opportunity to be part of it.

### Transplanting with Care

Much care was taken removing the donated hostas from the home of Jack and Lois Girton. A list was used to identify each named variety of hosta being donated and how much of each plant was to be removed. The plants were marked with a white flag. As the plant was dug, the flag would be bent in half. The bent flag indicated which plants needed to be watered. After each plant was watered, the flag was removed. The goal was to return the Girtons' hosta beds to their undisturbed state.

The hostas were planted in the beds north of the Knoll according to their color/variegation, size, and sun tolerance. Each variety was marked temporarily with a garden stake. Permanent markers will be installed later. Also, the location of each variety will be carefully documented on a master plan for future reference. It is hoped that the hosta collection can continue to expand over the years, including moving some existing varieties currently in other areas of campus to this bed. •

## Marshall University Cellular Phones to Replace Landlines in New Dorms

*Reprinted with permission.  
from our friends in SRAPPA.*

Students moving into Marshall Commons, Marshall University's newest residence halls, will be the first in the nation to use mobile phones instead of landline phones.

The Department of Residence Services contracted West Virginia Wireless to provide a free mobile phone with unlimited local calling and unlimited long distance to each of the 500 students moving into Marshall Commons.

Joseph Whitt, information systems technician, has been working on the 30-page contract for over a year now.

"This will revolutionize the way higher education deals with telecommunications all across the country - and Marshall is the leader," Whitt said.

Because Marshall is the first college to try using mobile phones instead of landline phones, it was decided to "test" it out on Marshall Commons first.

Whitt looked at a number of local wireless companies and said West Virginia Wireless offered the best plan for students. He said the cellular phones would end up being cheaper than the landline phones.

"If a student has a friend in California, they can stay on the phone 24 hours a day, 7 days a week, at no additional charge to the student," Whitt said. "What better way is there for students to have a 24-hour access line to friends and family?"

"Each student will receive the same cellular phone, a Nokia 3190." The package not only offers the unlimited local calling and unlimited long distance, but also has caller identification, call waiting, and 3-way calling.

Students can take the phones anywhere and call anyone at anytime for free, but they will have to pay for any damages made to the phones.

"These phones belong to Marshall, so we're going to pay the bill," Whitt said. "But, if a student were to damage a phone, he or she will be billed the exact [replacement] cost." •

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## Upcoming Activities

Always check <http://www.m-appa.org/events.htm> for the latest information.

### — 2004 —

**Institute for Facilities Management**  
Feb 1-7 - Tampa FL  
Sep 12-16 - Montreal, Canada

**APPA Ed. Facilities Leadership Forum**  
July 25-27 - Washington DC

**MAPPA Ed. Conf. & Annual Meeting**  
October 3-6 - Cleveland OH

### — 2005 —

**Institute for Facilities Management**  
Jan 24-28 - Newport Beach CA  
Sep 18-22 - Norfolk VA

**APPA Ed. Facilities Leadership Forum**  
July - Orlando FL

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